# Haskins Heating & Cooling

5470 Hwy 41-A Joelton, Tn. 37080 615.746.6390



www.haskinsheating.com

Protection Plan Agreement									
		Equipment Location							
Name					Name	Name			
Street Address					Street Address	Street Address			
City State Zip				City	State	State Zip			
Phone (Day)  Phone (Evening)				Phone (Day)	Phone (Evening)				
Cell Phone Email					Cell Phone	Email			
Best Number To Reach For Scheduling (Please Circle) Day Evening Cell					Best Number T (Please Circle) Cell	,			
			Mainte	nanc	e Plan				
Plan: A (Good) B(Better) C(Best) D(Fantastic) (See Back For Details)									
		Start Date		End	End Date				
Equipment		Γ	Equipme	ent Co	overed		Annro	vimata	Ι
Equipment Type	Brand	Model Number		Serial Nun	Serial Number		Approximate Age Filter Size		
			Daymaa	-+ 0-	.tiana				
Payment Options  The annual sect for your Protection Plan will be \$									
The annual cost for your Protection Plan will be \$payable monthly by automatic credit card withdrawal, or you may pay the full annual amount in advance									
I understand that my agreement shall be automatically renewed each year, my monthly investment will be charged in the amount of using the method located below effective I understand									
the monthly fee will continue until a written notice of termination is received									
			Acce	eptan	ce				
Purchaser Signature	Date:								
Haskins Heating & Cooling Representative Signature:					Date:				
Payment Information Below (Detach and Destroy Credit Card Information Once The Recurring Account is Established)									
Pay Annual Amount In Full  Monthly Automatic Credit Card Debit									
Check # Cash Visa MasterCard Discover American Express									
Account #Exp Date									

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Plan A Good Benefits	Good Benefits  Better Benefits  Include All Of Plan A Benefits  Plus:		Plan D Fantastic Benefits Include All Of Plan C Benefits Plus:		
<ul> <li>Complete 21 Point Inspection</li> <li>Rinse condenser coil no chemicals</li> <li>Reminder Service</li> <li>1 Year Repair Warranty</li> </ul>	<ul> <li>\$10 Off Current Diagnostic Rate</li> <li>24 Hour Response Time</li> <li>No Overtime</li> <li>Pre-Season Scheduling</li> <li>One Year Inflation Protection</li> <li>Rinse condenser coil no chemicals</li> <li>\$25 Purchase Accrual ***</li> </ul>	<ul> <li>Quality Assurance Inspection &amp; Cleaning</li> <li>Reminder Service</li> <li>2 Year Repair Warranty</li> <li>\$15 Off Current Diagnostic Rate</li> <li>Same Day Response Time</li> <li>No Overtime</li> <li>Pre-Season Scheduling</li> <li>Monthly Payment Option</li> <li>Chemically clean coil**</li> <li>Two Year Inflation Protection</li> <li>\$40 Purchase Accrual***</li> <li>Water heater Inspection</li> </ul>	ACCA National Standard Tasks Include the following as needed:		

<sup>\*\*</sup>Evaporator and condenser coil cleaning is cleaned without removing from the system. Removing coils from the system is a standalone service and will be quoted at the current rates.

#### **Agreement Conditions**

#### We agree to:

- 1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
- 2. Instruct you in the operation of the equipment.
- 3. Give our service contract holders preference over all other service activity normally undertaken by us.
- 4. We agree to keep you informed of available enhancements throughout the life of your system.

#### You agree to:

- 1. Operate the equipment according to our instructions.
- $2. \quad \hbox{Promptly notify us of any unusual operating conditions of the equipment.} \\$
- 3. Permit our personnel the use of your common building maintenance tools, such as ladders, etc.
- 4. Permit only our service personnel and/or a service organization authorized by us to work on the equipment.

#### General:

- During the term of the agreement we will take all reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for any special or consequential damages.
- We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer.
- Repair and/or replacement parts necessary to correct defects will be the responsibility of the purchaser and will be an additional charge and will be due and payable at the time of service.
- The term of this agreement shall be automatically renewable unless cancelled by either party within 30 days written notice.
- In the event of cancelation all services and benefits rendered under this agreement shall equal payments received.
- Refunds are available upon cancelation after review of services and benefits received.
- Agreement and benefits are transferable to new homeowners or residence with 30 day written notice
  - o New residence must be in Haskins Heating & Cooling service area.
  - When transferred to new home, equipment is subject to qualification and must be brought up to Haskins Heating & Cooling maintenance standards.
- Notification of price increases will be sent by mail 45 days in advance of anniversary date for clients participating in the monthly program
- The services outlined in this agreement will be performed during normal working hours.

Customer	Initial	S	

### \*\*\*Purchase Accrual Conditions

- Purchase Accrual can be used toward the purchase of any qualifying heating and/or air conditioning system.
- Purchase Accrual can be used toward the purchase of accessories.
- Purchase Accrual cannot be redeemed for cash value, or be used toward sheet metal work or repairs to existing equipment.
- Client must remain on Protection Plan continuously without lapse to retain Purchase Accrual.